

The Iwade Observer



CLASSICS AT THE BARN

As we go to press The Classic Car meet at the Barn was taking place. Here are a few pictures of some of the great vehicles that attended – just to show you what you missed!! Full report next month!



Memorial Cairn

Wonderful to see, in spite of many difficulties, the Cairn, commemorating the lives of those soldiers from Iwade who perished during the Great War of 1914 - 1918, finally completed.

The plaque commemorates seven men from Iwade: Percy Edward Taylor, his brother George Thomas Taylor, William Thomas Kingsnorth, Ernest Arthur Ransley, Walter George Colchin, George Thomas Hopkins and William John Barnes.

You can read their stories in archived copies of The Iwade Observer for September, October and November 2014, and February 2015. These can be found on www.iwadevillage.co.uk in the "News" menu at the head of the homepage. The cairn provides a fitting memorial place for a moments quiet contemplation.



Iwade Allotments

Christine McQuade

Our Annual BBQ this year was arranged for Sunday 27th when it poured down all day, so it was a great relief that we changed our day to the Bank Holiday Monday. What a good afternoon we all had eating the produce from our own plots and drinking Pimms, which is always enjoyable! We had a couple of new people attending, who have now taken over their plots.



The winner of Plot of the Year was Andrew March, and Martin won the biggest pumpkin. Also Ann & Mac won the tallest sun flower competition.

If you are interested in applying for an allotment please give me (Christine) a call on 07971003424, you never know you might enjoy growing (and eating) your own!



BUSINESS FOCUS

HAIR

BY NINA
07921069601

got to travel the world visiting all of Iwade, Sittingbourne, Hong Kong, Russia, Korea, Faversham, Canterbury and Alaska, Canada, all the Medway. Caribbean Islands, Finland, the USA (Miami and LA) and Mexico. Along the way, I worked for Norwegian Cruise Line, Royal Caribbean, Princess Cruises and Carnival.

I finally decided to come home to the UK, where I worked at Bluewater for 10 years as a Retail Store Manager, which included a period with Nails Inc.

My son was born in 2013, and so I left retail to work in a Hair Salon in Bridge, Canterbury, where I was employed for 4 years as Salon Manager and Senior Stylist. My son went to Happy Days Nursery in Iwade and he then started school in Sittingbourne last September.

I decided to set up my own mobile business called Hair By Nina in February 2018, covering

I started off Hairdressing only, and then realised the interest in Gel Nails, and so I added this service as well. I offer Gel polish on natural nails as well as free nail art. I love the challenges my clients set me. I offer all aspects of hairdressing -colouring, cutting, styling, men's cuts and kids cuts as well as hair-ups for special occasions. Formal nights on the Cruise Ships were a big occasion, so I gained plenty of practise!

For more information or to book an appointment please call, text, whatsapp or Facebook message me.

Over 20 years of experience - Fully qualified and insured - Offering a professional mobile hairdressing and gel manicure service in the comfort of your own home.



My name is Nina Chapman. I have lived in Iwade since February 2006. I studied Hairdressing and Beauty Therapy for 3 years at Thanet Colledge.

At 19 years old I went to work on the Cruise Ships starting as a Massage Therapist on my first contract. On my second contract I worked as a Hair Stylist working my way up to a Spa Manager with 22 staff. Whilst doing a job I love i also

Want to get your business featured in our monthly Business Focus Feature? Tania Emery coordinates our Business Focus feature, so if you'd like to be considered for our next issue, please contact Tania Emery at tlemery@outlook.com

A CHARITY NIGHT AT THE (VIRTUAL) RACES!

SATURDAY 6TH OCTOBER

**Iwade Village Hall
Ferry Road. ME9 8RG**

**1st Race
7:30pm**

*Families welcome
Cash prizes with tote betting
Book and pay for a table of 6 in advance
and receive a free bet
Race sponsors welcome (please message for details)*

**With our thanks to Iwade Garage
for their generous support**

Come and have a flutter! **BYO food & drink**



Entry £2.50 per person

To book, please call 01795 437372
or message Mick N Joa Sav on FB



**Art Classes
@ The Barn - Iwade!!**

Andrea's School of Art - Asartbuzz
www.asartbuzz.co.uk asartbuzz@gmail.com

NEW!!: Thursdays Fine Art Classes:
(Starting the 20th of September - every Thursday.)

Classes as follows:

An Adult's Class from: 2.30pm-3.30pm (£10/hr and £5/hr tuition fees for pensioners)
Children's Class: Age 8yrs - 15yrs, from: 4pm-5pm (£10/lesson)

Venue: Iwade Barn
20 All Saints Close
Iwade
SITTINGBOURNE
Kent
ME9 8FP

(Find us on Facebook)
https://www.facebook.com/pg/Andreas-School-of-Art-154237151314226/events/?ref=page_internal

Our classes are conducted in an informal style, and structured around the requests and needs of my students. It is aimed to be a relaxing environment to explore your creative aspirations.

Bring a 'friend' who stays on for at least 3 months will get you 25% discount on one month's fees/2 lessons.

Please contact me via email for more information: asartbuzz@gmail.com

Yours creatively
Andrea

QUIZ NIGHT

In aid of Swale Cats Protection

Iwade Village Hall, Ferry Road, Iwade. ME9 8RG

**Fancy a cheap night out or just need to get your brain cells working again?
Book your table now and we promise your grey matter will be tested on the night!**

**Saturday 17th November
7:30pm**

Tables are £15 for up to 6 people
Secondary school aged children are welcome but need to be part of your team

You are welcome to bring your own food and drink

**For more information, or to book a table, please email
publicity@swale.cats.org.uk
or call 01795 437372**

THE GREATEST SHOW ON EARTH!

**Saturday 20th October 2-4pm
At Newington Church**

A fun afternoon for children of primary school age.
(Reception and pre-school children welcome if accompanied by an adult).

There will be crafts, games and challenges as well as music and drama, all based around a circus boat which is very much like Noah's Ark.

More details on the website: www.thesix.org.uk

Eds Notes

Welcome back to The Observer - did you miss us?
Was it better for us to have missed August, as in the past, or September, as this year? Let us know your views - email the.iwade.observer@gmail.com

Iwade now has a new mobile-friendly website: IwadeDirectory.co.uk

You will be able to find a directory of Iwade businesses, contacts, and a what's on guide.

Go and check it out!

Monday Friendship Group

Janet Gregory


Our friendly group seems to go from strength to strength, and we are pleased to welcome new faces each time in our lovely Barn, even during the heatwave.

Future plans include "Who's the baby" photo quiz, and our first trip to a variety show.

The kettle will be on again during October on 1st, 15th and 29th at 10 30 am. See you there!

Since our last "Observer" report, our Community Warden Nick Mayatt has popped in with a colleague, and a local Prison Officer gave a fascinating insight into what goes on inside prison.

We were first in the queue to meet Iwade's new PCSO Jamie Dolton and, as well as guessing the weight of a huge marrow, we have also had fun quizzes. So we usually depart with smiling faces!



HALLOWEEN DISCO

8-12 years
Friday 2nd November
6.30pm-9pm
Ticket only

Tuck shop and Fancy Dress competition!

Iwade Village Hall
£2.50 per ticket
Tickets can be purchased by emailing chair@iwadevillagehall.co.uk



The Iwade Herons Development Squad are currently looking for players to join their team.....

The FA
CHARTER STANDARD
Respect

Is your child in Year R at school? Looking to play football? Looking to join a friendly local club? In a safe and welcoming environment?

If the answer is yes to the above questions please get in contact with Keith Reynolds on development@iwadeheronsfc.com for details on how to come along and start training with us.
Run by fully qualified FA Coaches.....

WILDLIFE
CATS
PROTECTION
EST 2003

Respect

"We offer safe, friendly and fun surroundings for your child to learn the beautiful game."

"To see the smile on their faces when they achieve is priceless"

"Encourages fitness and wellbeing"



We need YOU!



Iwade Village Hall Update

Would you like to join other volunteers in making a contribution to all the great things that happen in Iwade? We currently have space for trustees and are looking for a secretary and a clerk.

Please contact:
chair@iwadevillagehall.co.uk if you feel you have some time to spare and would like to get involved, or would like more information.

Speaking of great things we are currently organising a Halloween disco for 8-12 year olds. This will be from 6.30pm till 9pm. Tickets are £2.50 each and can be bought in advance by emailing: chair@iwadevillagehall.co.uk.

Along with the disco there will be a tuck shop, and fancy dress competition. The next family disco will be Christmas themed and held on 22nd December, details to follow soon.

The next Food and Craft Fayre is on Sunday 14th October 10am-1pm with a variety of stalls selling handmade goods, gifts, cakes, pies, preserves, fruit and vegetables and much more. New stalls are always welcome, to book or for any other information please contact fayre@iwadevillagehall.co.uk

All information on events, regular clubs and booking the hall can be found at: www.iwadevillagehall.co.uk or by contacting: bookings@iwadevillagehall.co.uk and please also keep up to date on the hall's Facebook page.

Iwade Reading and Book Group

Since the last Observer we have held two of our regular monthly meetings: -

August by Maureen Jarvis

The Blackhouse by Peter May, a Scottish author, is set on the bleak but beautiful Isle of Lewis in the Outer Hebrides.

It gives a picture of the lives of the inhabitants of this bleak island living in relentless winds and rain from the Atlantic with short spells of sunshine.

It follows the lives of children growing up in this environment and of traditions which are at the heart of island life.

Fin leaves the island at 18 to go to university and becomes a policeman on the mainland. Following a murder there he is sent back to Lewis because the murder on the island has very similar features to the one being investigated on the mainland and because it was felt his island connections could be useful.

Apart from a short section of a very explicit description of an autopsy, felt to be unnecessary, the majority of our reading group enjoyed this novel, so much so that several have already read or ordered the other 2 books in this trilogy, Lewis Man and The Chessman. Peter May's books are acclaimed worldwide, particularly in France where he now lives.

September by Jackie Kemp

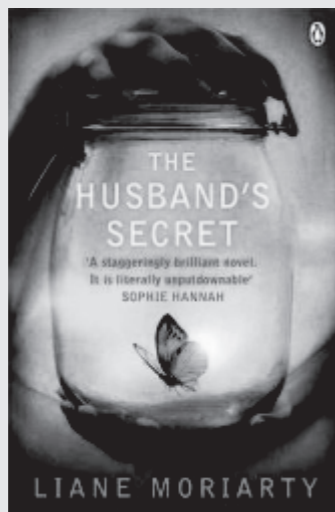
This month we reviewed 'The Guernsey Literary and Potato Peel Pie Society' written by Mary Ann Shaffer and Annie Burrows. The book was started by Mary Ann, but finished by Annie as Mary sadly died before completion. It tells about the lives of people trapped in Guernsey when the Germans invaded during the second world war. The interesting title of the book comes from the fact the Germans controlled the islanders so tightly that they were not supposed to meet socially and there was a strict curfew. So, they 'hid' their meetings by saying they were discussing books, and indeed they were, although books were

extremely short supply. The meetings were crucial to the lives of the islanders and probably kept their spirits up.

The book is written in two parts - letters between a writer and her publisher largely, with lots of upper class gossip and gushing and a little publisher guidance. Then the best bit begins: the writer decided she has to tell the story of Guernsey under German domination. Although a work of fiction it opens the eyes of the reader about what awful conditions the locals were existing in. They were starving, going without shoes, having no contact at all with mainland Britain and struggling to exist. A real mix of characters provide real insight into how people managed to live, have relationships, and support each other in the struggles. There are some interesting characters and relationships, particularly in the second half.

The book was chosen because a film has just been made of it, although the book was published in 2008. The general feeling is that those who read the book felt it was worth it in the end and many of us are off to see the film now.

Our next meeting is on Tuesday October 9th at 10:30 (ish) to talk about 'The Husband's Secret' written by Liane Moriarty; we will meet at The Barn to have a coffee, cake and chat. All are welcome. For our November meeting, we are reading Kate Atkinson's 'Transcription'.



Urgently needed!!

WE NEED YOU!



Can you help deliver The Iwade Observer each month?? We desperately need someone to deliver 65 copies to houses in The Street and Church Mews.

If you are able to help, and get a bit of exercise at the same time, then please email :-

the.iwade.observer@gmail.com we'd love to hear from you.

Facebook Watch

Things you might have missed on facebook:

-Kingsquad restarted 11th September at The Barn from 3:45pm (years 2 - 6).

-Iwade Can Sing returned at All Saints' Church on 10th September 7pm.

-Weight Watchers every Monday 7pm at The Barn.

-Swale Council have supplied The Barn with litter pickers and bags, contact The Barn directly for access.

-Iwade Garage now have a sweetie machine, with the commission going towards the Race night.

Flu Vaccine

With winter around the corner, it's time to start thinking about getting the flu jab.

You may be eligible for a free NHS jab if you have any of the following criteria:

Aged 65 or over, pregnant, have a long term medical conditions (such as respiratory disease), child aged 2 and 3, child in reception class and school years 1 to 5.

For more information contact:

Iwade Health Centre 01795 413100

Iwade Pharmacy 01795 439368

Men's Breakfast Club

The Men's Breakfast Club continues to meet on the first Tuesday of each month. Our October meeting on the 2nd October at 09:30 in the Barn will feature a talk on marquetry box making as well as the obligatory bacon and sausage rolls and tea and coffee.

Try and get along for, good food, fine coffee and erudite conversation!!

See you there!

Iwade's Crime Report Stats

Anti-social behaviour 12
Violence & sexual offences 1
(Reported in July 2018)

For more information about individual crimes and locations, please visit www.police.uk and type Iwade in "find your neighbourhood"

Seen on a church noticeboard

(not Iwade's we hasten to add!!)
From Janet Gregory

"Weight Watchers will meet at 7 pm at the First Presbyterian Church. Please use the large double doors at the side entrance"

News from the BrewHouse

Mandy Reeves

We hope everyone has had a nice restful summer & enjoyed the amazing weather, but we are now in full Autumn mode and looking forward to the mayhem that the village offers at Halloween. We will again be open late on Halloween night – Wednesday 31st until 8pm. Keep an eye on our Facebook page for all the fun we will be offering.

Do you have a puppy that is aged between 12 weeks to 5 months????

Why not come to our first Puppy Playdate on Sunday 14th October at 2pm

Booking is essential as we will have limited places.

To book your place please pop in or call 01795 426520



Why not come and join us for our Cookbook Book Club

A new book club with a difference; bring along your favourite cookbook or recipe and join us for coffee and a cheeky cake and share your favourite recipes, get some new ideas and be inspired to be more creative with your food.

Next meetup Saturday 13th October 2pm – 3.30pm

You can keep up to date on all our antics on our Facebook page www.facebook.com/mewsbrewhouse

We look forward to seeing you all very soon

Iwade Youth Group

Dale Corley

Well we're back from our first camp, which proved very successful and enjoyable for all. We did archery, fire-lighting and even tried some rock climbing., and are already planning a further camp next year! We went to Bexon Lane Scout Campsite and were ably supported by Creed Outdoor Learning who gave us help and support all the way.

Iwade Youth Group meets on the first three Fridays of each month, we are a growing group and aim to provide a safe enjoyable environment for young people to meet new and old friends with games, activities, tuck etc. Ages 8 – 14 welcome in the Village Hall from 6:30 till 8:00 for just £1 per evening – we look forward to meeting you!

The Woolpack

Our local family pub and restaurant The Woolpack, has new owners Paul and Alison Hood.



A new tasty menu has been created for you to enjoy. The menus can be found on their website

www.woolpackiwade.co.uk

Food is served Wednesday to Saturday 12-3pm and 5-9pm, and Sundays 12-6pm.

Swale Cats Protection



Goodbye summer and hello to the dark mornings and colder days! Nothing stops at Swale CP Towers though and in these colder months we turn

our attention to all weather shelters, firework awareness and, of course, bolstering our funds as always.

We make winter shelters for the ferals and strays to use during inclement weather – all it takes is a plastic storage box, some insulation, heavy duty tape and a few towels or carpet squares for inside. You can make them for your own cats too in case they get stuck outside for a while - Buy a plastic storage box and lid, cut a 'cat' sized hole at the front (leave a 2" lip at the bottom to avoid water getting in), tape around the hole to cover sharp edges. Pop some thin insulating material all around the inside and on the lid, tape this all in place against the sides. Put your carpet squares or a towel in then pop the lid on and tape it all the way around so the wind doesn't blow it off. Hey presto, a cheap shelter for the cold, rain and dreaded snow when it comes!

An awful time for a lot of cats (and other animals) is November 5th. The loud, unexpected bangs start earlier and go on later each year and whilst we don't want to spoil anyone's fun, it really is a problem when they go on for such a long period. Please visit our webpage for lots of advice on how you can help your cat get through it with minimal issues: www.bit.ly/FireworksCats

Our fundraising continues with no slow down and we are very grateful to all of you who gave so much when the Milton Creek kittens needed help with their vet costs. We had opened a Crowd Funding page and the amount was slowly building, but as soon as we let Iwade know about it, the amount rocketed. The kittens have now found loving new homes (they went in pairs which was brilliant) and are looking forward to a life of luxury. Thank you all so much.

Our next event for fundraising is a quiz night at the village hall on Saturday 17th November from 7:30pm. Tables are £15 for up to 6 people, it's bring your own food and drink too so a really good night can be had for very little layout! Call 01795 437372 or email publicity@swale.cats.org.uk to book your spot. We'll have a raffle and some merchandise too so you can grab early Christmas presents for the cat lover in your life! Please book early as tables sell out really fast!

That's it for us for now – thank you to everyone who has helped us over the summer, we could still do with some more volunteers, so if you have a free Saturday or Sunday every few months, please let us know as we would love to have you onboard.

IWADE PARISH COUNCIL
MINUTES OF THE MONTHLY PARISH COUNCIL MEETING
Held on Wednesday 25 July 2018

Visitors/Public Time

1. Visitors – Residents raised the issue of maintenance of trees on the stream banks; this falls under riparian ownership and depends on what is shown on homeowners' deeds. The Environment Agency only maintains the streambed; they will only tackle trees if they are blocking the watercourse.

2. County and Borough Councillors – County Cllr. Whiting advised by letter that the Mobile Library paid its last visit to the village on 7 June. The nearest stops are now School Lane, Lower Halstow and Bobbing Hill, Bobbing. These are fortnightly and the times are Lower Halstow 13:50 to 14:30 and Bobbing 14:50 to 15:20. Anyone in Iwade who cannot get to the mobile library sessions can join the home Library Service and have books delivered by volunteers.

Young Person's Travel Pass is not valid during August or in the evenings. However, Arriva has taken the welcome decision to accept the pass at all times, it is their decision and KCC will not be paying the company for any journeys made during those times. Neither Chalkwell, or TravelMasters have voluntarily extended use of the pass in this way; therefore passes are not valid on buses run by these companies after 7pm or during August. Those entitled to free mainstream home to school transport will be getting letters in a couple of weeks explaining how their travel is arranged and with which company. He is currently dealing with a number of home to school transport appeals.

Received a complaint, via the Parish Council, about the flooding on 29 May. The tropical-style thunderstorms caused heavy rainfall with some areas of north Kent receiving 80mm of rainfall in three hours. The Iwade Stream catchment received between 60mm and 80mm of rainfall with the upper reaches of the catchment (around Stockbury) receiving the higher intensity rainfall, representing a 1 in 140 year event. Fourteen properties were flooded in Iwade from the main stream, with nine experiencing internal damage, and three properties in Meadow Brown and Purple Emperor reported surface water flooding. It has been claimed that the flooding was caused by the release of water from the brick earth workings at Orchard Farm. Cllr. Whiting visited the site with the relevant KCC officers who explained that, in their view, it was not possible to create such a deluge from the site as to cause the flooding downstream. Their view is the water levels in the stream were the cumulative effect of the rains at the upper catchment area flowing down to the village. Cllr. Whiting has written to both Southern Water and to the Environment Agency for their views on what happened that day, and what if any action took then or since and is waiting on those replies. He would expect the insurance companies to investigate fully whether a third party can be held responsible for the damage and, if there is sufficient evidence, they would seek to recover their costs from that third party. He has received an assurance that a flow meter will now be installed on the lagoon at the brick earth site, and that plans for drainage of the later phases of the extraction process will be reviewed to continue to ensure all run off from the site flows into the lagoon. All changes to that drainage system to be agreed with KCC

officers before work on those phases goes ahead.

3. Community Warden/PCSO – The Community Warden Checked fly tipping hot spots; reported fly tipping in Raspberry Hill Lane and Old Ferry Road to Swale Borough Council; attended school gate talked to Crossing Operative; dropped into Dementia café at the barn; carried out a scamming talk to Friendship Club at the Barn. AS issues at Cairn, Woodpecker Park visited the site discussed how we could resolve the situation. Abandoned car about to report car to DVLA informed it had moved. Ferry road parking issues - visited area on a number of occasions could not see the vehicles parked in an unauthorised way.

Correspondence

1. Flooding, Environment Agency – The Chair outlined the events that happened within the village on 29 May 2018, when following a storm, 14 properties in Springvale and Sheerstone were flooded. The Chair advised that he and the Environment Agency (EA), together with an affected resident, walked the stream and looked at the trail of debris to try to ascertain what had happened. Along the stream vegetation was flattened and sediment left behind from the muddy water. They looked at the lagoon (which takes surface water run-off) created by the company extracting brick earth in School Lane, could the water released from this into the stream have been the cause of the flooding? The representative from KCC advised that 39 litres per second is released via a valve-controlled pipe into the stream; they did not think this was sufficient to cause the sudden flow of water and could find no evidence to support the flooding theory. At this stage, they are still compiling information from the EA to see how the storm moved across the area and the flow.

Residents expressed their anger at what happened on the day, many lost personal items, which were irreplaceable. One resident – 33 Sheerstone – had drain problems but could not get assistance from anyone and had to try to resolve this himself. Another mentioned the stream was blocked at the Mansfield Road Bridge. Others were concerned about the trees on the stream bank, who maintains them? They had seen branches fall into the streambed and left there. The Chair advised residents to check their Deeds to see if the banks fall within their boundary. The EA representative will look into taking vegetation away. Another expressed concern that the stream grills are not regularly cleared of debris. The Clerk mentioned that in the past there was often reference to the culverts being too small, but KCC always stated it was too costly to increase the size of these. The KCC and EA representatives advised that one solution would be to look at attenuation ponds, reed beds, etc. The Chair thought that procedures needed to be looked at and tightened up; we cannot go back but need to look forward to the future, so that residents do not have to face this again. The following was agreed:

- To look at increasing the height of the bund surrounding the lagoon.
- To look at issues surrounding vegetation left on the banks going into the culverts/grills.
- To ask Sanjay Nohal from the National Flooding Forum to

MINUTES OF THE MONTHLY PARISH COUNCIL MEETING
Continued

attend a meeting to talk/assist those residents affected by the flooding.

- To look at future proofing vulnerable homes
- To look at Water attenuation/other solutions
- Gathering video evidence.

Finally, the Chair advised that this will be back on the Agenda in September (no meeting in August) and he is hoping that things will have moved forward by then. He thanked everyone for attending to put forward their views and asked those affected by the flooding to let the Clerk have their addresses for passing on to KCC.

Action: Clerk

2. KCC Rights of Way Improvement Plan (ROWIP) – noted.

PROW advised that ZR92 signpost is not in the correct place at the bottom of School Lane; it needs to be moved from its location at the side of the pumping station, one metre further down School Lane. This is peculiar because it has been in this position for many years and no one has complained.

Projects/Project Updates

Christmas Lights Project – Lights now ordered and will sort out which columns are to be utilised. Have also ordered the snow machine at a cost of £586.40p, cost covered by grant funding. Members agreed to switch on the lights on the 25 November 2018. *Action: Cllr. Gale/Clerk*

The Cairn Project – Despite ASB problems, the Cairn is now finished. Because of the issues, ARC had to work on the Cairn an extra two days, at a cost to themselves. Proposed by Cllr. Gale and seconded by Cllr. Langham, agreed to contribute £500 towards this additional cost. *Action: Clerk*

GDPR

Members noted the Audit Report from GDPR - info and the items that need action. The Clerk has added the privacy clauses to the Hall Garden Hiring form and the Volunteers Sheet for the Village Clean-up Day. Is seeking quotes for setting up e-mails with .org.uk or .gov.uk suffixes. Has updated the Privacy Policy on the website and uploaded the Data Retention and Disposal Policy, which will tie in with the Data Audit. Proposed by Cllr. Dollimore and seconded by Cllr. Horner, agreed to adopt the following policies:

- Breach Notification Policy
- Document Retention and Disposal Policy
- Internal Privacy Notice
- Subject Access Request Policy
- Training Policy

Action: All Councillors/Clerk

Iwade Patient Participation Group
Update from Graeme Horner

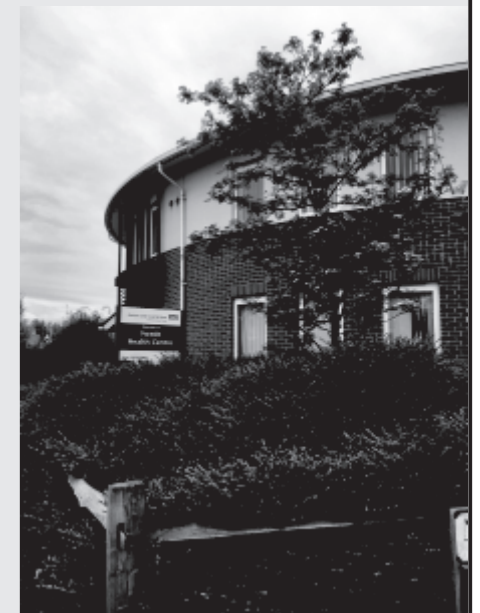
Joy as doctor's surgery makes 'good' recovery. So read the headline from Kent-online on 1st August.

The headline was well justified as the report of the Care Quality Commission records that "leadership at the practice, and how it had been driven to ensure continuous improvement, was outstanding." Inspectors reported that there was a clear proactive approach to seeking out new ways of providing care and treatment. For the staff there is a strong focus on continuous learning and improvement and they were praised for treating patients with compassion, kindness, dignity and respect.

Graham Pungenti, chairman of the Iwade Patient Participation Group, is quoted as saying "This result is a tribute to the management and staff who have worked long and hard to achieve this high rating." He continued "The IPPG is very pleased in the way management has been welcoming to our meetings and ideas. With additional staff and services now available The IPPG is delighted with the progress that has been made and will continue to offer helpful criticism and support."

Practice manager, Tara Dugan has praised the staff for their hard work but recognises that "that nothing is yet perfect and further progress and continuous improvement is necessary and is being made."

Iwade is fortunate in that our Nurse Practitioners at the surgery are all very highly qualified and each brings a specific area of special expertise which is the envy of many other surgeries. Our new paramedic allows greater opportunity for home visits and relieves pressure on GPs. Electronic transmission of prescriptions saves time and effort for patients. New clinics reduce patients' need to visit hospitals.



These and many other advances will be reported to a public meeting to be organised by IPPG in November. In the meantime, why not visit the practice website at:- www.iwadehealthcentre.nhs.uk

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